

# GILLETT RECYCLING LTD



10, BURNT MILL ELIZABETH WAY HARLOW  
ESSEX  
CM20 2HT

Tel: 01279 421271  
Tel: 01279 444406  
Fax: 01279 450878

## Skip Hire And Waste Management Specialists

### COMPANY PROBLEMS

We are a family run business based in Essex established in 1986 and became limited in 1999. We specialise in skip hire and waste management, offering the complete solution with 1 Transfer Station and a 1.5 million waste turn-over, it is a very busy site. We have a wide range of skips from mini to roll on / roll off. In terms of waste management Gillett specialise in the removal of both ferrous and non-ferrous metal from waste which we then sell on to metal suppliers. We are accredited by the environmental agency and hold certificate of technical competence for special waste level 4.

### INDUSTRY PROBLEMS

Due to the busy nature of the site we found it difficult to keep track of the location and availability of skips causing us to miss potential orders and run the risk of double booking which was inefficient. The administrative side of the company was also very cumbersome as double inputting of data was occurring through the use of a purely paper based system.

### ATTRACTION OF THE SYSTEM

We realised that in order to expand we needed to adopt a more cost effective approach and improve on efficiency so we switched to a computerised system. The main attractions of the system was being able to locate skips at a touch of a button and find out skip availability quickly and easily. The system also appealed as it prevented double inputting of data, as invoices can be posted directly to the accounts.

### WHY BOWE DIGITL:ACCESS?

We chose Bowe Digitl:access over other competitors due to the company's professionalism and credibility within the industry and wanted tried and tested software which was industry proven to be cost effective and improve efficiency, yet very easy to use.

We were also very attracted by Bowe Digitl:access's flexible approach as they adapted the package to meet our particular requirements and were very receptive to new ideas. Since taking the original system, we have received updates that make life even easier than before, proof that as a company they do listen, and understand our industry's problems and issues.